



FIRST NATIONAL BANK
CRESTON • AFTON
Member FDIC

Commitment you can bank on.

News release:
For immediate release

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First National Bank lobbies open by appointment only starting Thursday

At First National Bank, we take the health of our bankers, customers and communities very seriously. We believe by working together we can limit the spreading of the COVID-19 virus, therefore, **as of Thursday, March 19, 2020, we will limit our bank lobby access to appointment only.**

First National Bank will keep regular drive-thru hours and our ATMs and digital services will remain available. Your banker will be proactively contacting customers who require timely service, such as mortgage closings and loan signings.

If you are showing any signs of the coronavirus or if you have been in contact with someone who has shown signs or has been diagnosed with the coronavirus we kindly ask that you do not come into our facility.

We are committed to providing the very best customer service during the coronavirus outbreak. You can be confident you will have access to our banking products and your accounts at all times.

We want you to have confidence that you can access your money and accounts from anywhere at any time with First National Bank Online and Mobile Banking. If you haven't enrolled in Online Banking or Mobile Banking, now is a great time to do so.

With First National Bank you can also do the following without visiting our lobbies:

- Open a checking or savings account online
- Deposit checks through our mobile app
- Send and receive money from trusted friends and family using **Zelle**®
- Pay bills electronically
- Transfer funds electronically
- All our ATMs will remain open

To setup any of these services, please visit www.fnbcreston.com for step-by-step instructions or contact us at 877-782-2195. We are available by phone from 8 a.m. to 4:30 p.m. Monday through Friday.

At a time you may be feeling some uncertainty, we want you to know First National Bank is here for you and we are open for business! We want to reassure you that First National Bank is very proud of our financial stability. One of our key pillars of our Holding Company, Northwest Financial Corp., is Safety and Soundness. If you have any questions or concerns about the safety of your money, please contact our bank president Randy Huewe.